

REPUBLIKA E SHQIPËRIË  
ENERGY REGULATORY AUTHORITY  
BOARD

DECISION

No. 300, Dated 17.11.2025

ON

**OPENING THE PROCEDURE FOR SOME AMENDMENTS TO THE  
“REGULATION ON THE QUALITY OF SUPPLY AND NETWORK SECURITY  
PERFORMANCE IN THE ELECTRICITY TRANSMISSION SYSTEM,”  
APPROVED BY ERE BOARD DECISION NO. 207, DATED 18.12.2017, AND TO  
THE INDICATORS OF STANDARD CRITERIA FOR THE QUALITY OF SERVICE  
IN THE ELECTRICITY TRANSMISSION SYSTEM**

Based on Article 7, points 1; 16 and 19, letters “h” and “j”; and Article 20, letter “a” of Law No. 43/2015 “On Power Sector,” as amended; Articles 19, letter “f,” and 26 of the “Regulation for ERE Organization, Operation and Procedures,” approved with Energy Regulatory Authority (ERE) Board decision No. 96, dated 17.06.2016; the ERE Board, at their meeting dated 17.11.2025, after reviewing the report Protocol No. 2865, dated 14.11.2025, prepared by the Working Group, “On opening the procedure for some amendments to the *“Regulation on the quality of supply and network security performance in the electricity transmission system,” approved by ERE Board Decision No. 207, dated 18.12.2017, and to the indicators of standard criteria for the service quality in the electricity transmission system,*”

**Observed that:**

- With Decision No. 207, dated 18.12.2017, ERE Board approved the *“Regulation on the quality of supply and network security performance in the electricity transmission system.”* This regulation specifies the indicators of electricity quality of supply, as well as performance regarding network security for the Transmission System Operator (TSO), in accordance with Law No. 43/2015 “On Power Sector,” as amended.
- With Decision No. 255, dated 21.12.2020, ERE Board approved the Metering Indicators for Quality of Supply and Transmission Network Security Performance for 2021, namely: Average Interruption Time (AIT) – 35 minutes; Energy Not Supplied (ENS) – 467 MWh; System Average Interruption Duration Index (SAIDI) – 104 minutes.
- With Decision No. 244, dated 02.12.2021, *“On the proposal of TSO company regarding the Indicators of the standard criteria for the quality of electricity transmission service for 2022”*, the ERE Board reviewed the Indicators of the Standard Criteria for the Quality of Electricity Transmission Service, determining the following values: Average Interruption Time (AIT) –

35 minutes; Energy Not Supplied (ENS) – 467 MWh; System Average Interruption Duration Index (SAIDI) – 100 minutes.

- The Assembly of Albania, in the Resolution on the evaluation of the activity of the Energy Regulatory Authority for 2024, approved on 09.10.2025, recommends, inter alia, the taking of measures to review the rules and standards of service quality provided by network operators, with a view to increasing and improving quality for electricity customers.
- In implementation of the Order of the Chairman of ERE, a Working Group was established with the purpose of reviewing the Indicators of the Standard Criteria for the Quality of Service in the Electricity Transmission System.
- It results that TSO company has periodically submitted reports on the achieved Standards of Quality of Supply and Network Security Performance by the Transmission System Operator. From the parameters presented by TSO company a clear change can be observed in some of the indicators, resulting in improvement, specifically during 2023 and 2024.
- ERE has carried out monitoring at the Transmission System Operator regarding the supervision of the implementation of the indicators on the achieved standards of the quality of electricity transmission service for the period April/May/June 2024. From this monitoring, it resulted that the indicators of the quality of service in the transmission network have been calculated in accordance with the regulation approved by ERE Board and comply with the relevant provisions of Law No. 43/2015 “On Power Sector,” as amended, the national rules and procedures on security and uninterrupted electricity supply, the public service obligation, as well as the technical rules and standards of the National Transmission Network Code and the European Transmission Network (ENTSO-E).
- Also during the first nine months of 2025, a positive development has been observed, particularly with regard to the SAIDI indicator (System Average Interruption Duration Index), which in the second quarter of 2025 recorded a significant decrease to 6.78 minutes, from 18.19 minutes in the same period of the second quarter of 2024.
- It results that AIT (Average Interruption Time) has decreased from 28.87 minutes to 25.96 minutes, ENS (Energy Not Supplied) shows a downward trend from 383.687 MWh to 365.997 MWh, and SAIDI (System Average Interruption Duration Index) reflects a reduction in interruption time and an improvement in network quality from 42.21 minutes to 39.48 minutes.
- Furthermore, the ERE Board, by Decision No. 63, dated 11.04.2022, approved the Transmission Code, which in its Annex I (Tables 1 and 2) specifies that: *“the voltage ranges at the connection point 110 kV – 300 kV are within 0.09 pu – 1.118 pu; and the voltage ranges at the connection point 300 kV – 400 kV are within 0.90 pu – 1.05 pu.”*
- The Transmission Code also affects changes in the Regulation on Quality of Supply and Network Security Performance in the Electricity Transmission System. It is assessed that the VQ parameter (Voltage Quality) should be adjusted according to Annex I of the Transmission Code, as cited above.
- Similarly, in the *“Regulation on Quality of Supply and Network Security Performance in the Electricity Transmission System,”* approved by Decision No. 207, dated 18.12.2017, there are

several provisions which, due to their implementation over the years or loss of relevance, are considered to need repeal or revision.

- Article 12 of the “*Regulation on Quality of Supply and Network Security Performance in the Electricity Transmission System*” provides that: “*This regulation is subject to review or amendment by Decision of the ERE Board.*”

For all of the above mentioned, ERE Board

**Decided:**

1. To open the procedure for some amendments to the annex of the “*Regulation on the Quality of Supply and Network Security Performance in the Electricity Transmission System*,” approved by ERE Board Decision No. 207, dated 18.12.2017, as approved by Decision No. 244, dated 02.12.2021, in accordance with the table of the standards of quality:
  - AIT (Average Interruption Time) is 35 minutes – it is proposed to be reduced to 25.96 minutes.
  - ENS (Energy Not Supplied) is 467 MWh – it is proposed to be reduced to 365.997 MWh; as well as,
  - SAIDI (System Average Interruption Duration Index) is 100 minutes – it is proposed to be reduced to 39.48 minutes.
  - VQ (Voltage Quality) is within the range –10% to +11.8% – it is proposed to be set within the range (110 kV – 300 kV): 0.90 pu – 1.118 pu, and within the range (300 kV – 400 kV): 0.90 pu – 1.05 pu.
  - Article 6 of the “*Regulation on the Quality of Supply and Network Security Performance in the Electricity Transmission System*,” approved by ERE Board Decision No. 207, dated 18.12.2017, is proposed to be repealed.
  - The last paragraph of Point 7.1 of Article 7 of the “*Regulation on the Quality of Supply and Network Security Performance in the Electricity Transmission System*,” approved by ERE Board Decision No. 207, dated 18.12.2017, is proposed to be amended as follows: “*The expected performance levels, as approved by ERE, shall be implemented immediately and shall remain in force until these standards are re-evaluated by ERE based on the measured, reported, and applied performance.*”
  - Point 7.2 of Article 7 of the “*Regulation on the Quality of Supply and Network Security Performance in the Electricity Transmission System*,” approved by ERE Board Decision No. 207, dated 18.12.2017, is proposed to be repealed.
  - Point 7.3 of Article 7 of the “*Regulation on the Quality of Supply and Network Security Performance in the Electricity Transmission System*,” approved by ERE Board Decision No. 207, dated 18.12.2017, is proposed to be amended as follows: “*TSO company or ERE on its own initiative, shall propose, and ERE shall approve, the revised permissible level of the standard criteria of the quality of service, based on the measured, reported, and applied performance.*”
  - Point 7.4 of Article 7 of the “*Regulation on the Quality of Supply and Network Security Performance in the Electricity Transmission System*,” approved by ERE Board Decision No. 207, dated 18.12.2017, is proposed to be amended as follows: “*No later than once every three*

*years, ERE shall review the performance achieved during this period, re-evaluate the expected performance levels, and approve the permissible level of the standard criteria for the quality of supply and network security performance in the transmission system.”*

- Point 9.1 of Article 9 of the “Regulation on the Quality of Supply and Network Security Performance in the Electricity Transmission System,” approved by ERE Board Decision No. 207, dated 18.12.2017, is proposed to be amended as follows: “Compensation to end-use customers connected to the transmission network, in case of non-compliance with the standard criteria for the quality of supply and network security performance in the electricity transmission system, as defined in this Regulation, shall be made based on the provisions of the Transmission Network Code and the Transmission Service Agreement.”
2. Customer Affairs Directory shall notify TSO company and the interested parties about ERE Board decision.

This decision shall enter into force immediately.

Any party involved in this procedure may request the Energy Regulatory Authority (ERE) to review the Board's decision within seven (7) calendar days from the date of issuance, provided that new evidence is submitted that may lead the Board to reach a different conclusion; or material errors have been identified. This decision may be appealed before the Administrative Court of Tirana within thirty (30) calendar days from the date of its publication in the Official Gazette.

This decision shall be published in the Official Gazette.

**ERE CHAIRMAN**  
**Petrit AHMETI**