



REPUBLIKA E SHQIPËRISË
**ENERGY REGULATORY AUTHORITY
BOARD**

DECISION

No. 216, dated 28.07.2026

ON

**APPROVING THE ACTION PLAN OF ENERGY REGULATORY AUTHORITY FOR
THE IMPLEMENTATION AND FOLLOW UP OF THE RECOMMENDATIONS OF THE
RESOLUTION FOR THE ASSESSMENT OF ERE ACTIVITY APPROVED BY THE
ALBANIAN ASSEMBLY FOR 2026**

Pursuant to Article 16 of Law no. 59/2026 “*On Power Sector*”; Part I, Chapter II, (1) of decision no. 134/2018, of the Albanian Assembly “*On the approval of the annual and periodic monitoring manual*”; Article 15, of the *Regulation on ERE organization, operation and procedures*”, approved with ERE Board decision no. 96, dated 17.06.2016; the ERE Board, at its meeting held on 28.07.2026, after reviewing the report prepared by the Secretary General no. 2222, dated 27.07.2026 “*On the approval of the Action Plan for the implementation of the recommendation of the Assembly resolution on the assessment of the Energy Regulatory Activity assessment for 2026*”,

Considering that:

- The Assembly of the Republic of Albania, by official letter No. 1334/3, dated 23 July 2026, registered with ERE under protocol No. 999/1, dated 24 July 2026, forwarded to ERE the Resolution “*On the Assessment of the Activity of the Energy Regulatory Authority for 2025 and the Recommendations for 2026*”, which, in addition to assessing the institution’s activity, sets out specific recommendations aimed at strengthening ERE’s regulatory role and improving its performance in support of the development of the energy sector.
- By Decision No. 134/2018, the Assembly of the Republic of Albania approved the “*Annual and Periodic Monitoring Manual*”, which establishes the mechanism for the systematic monitoring of the follow-up and implementation of recommendations addressed to independent constitutional institutions and institutions established by law. This document serves to implement the common mechanism used by the Assembly of Albania for the systematic monitoring of the follow-up and implementation of such recommendations.
- The recommendations of the Resolution for 2026 address, inter alia, strengthening the protection of energy customers through the operationalisation of the digital platform for the management and tracking of complaints; improving the service quality standards of system operators; harmonising the regulatory framework with the European Union acquis; monitoring system operators’ investment plans; developing the electricity market; monitoring the operation of the ALPEX power exchange; standardising energy balance reporting;

increasing transparency and public information; and promoting the integration of self-producers into the market.

- In this context, ERE prepared the Action Plan for the implementation of the recommendations of the Assembly Resolution, which constitutes an administrative and management instrument for organising, coordinating, monitoring and reporting on the implementation of the tasks set out in the Resolution. For each recommendation, specific actions, implementation deadlines, responsible structures and indicators for monitoring fulfilment have been defined.

Decides:

1. To approve the “*Energy Regulatory Authority Action Plan for the Implementation of the Recommendations of the Resolution of the Assembly of the Republic of Albania ‘On the Assessment of the Activity of the Energy Regulatory Authority for 2025 and the Recommendations for 2026’*”, as set out in the attached document, which forms an integral part of this Decision.
2. Each responsible structure identified in the Action Plan shall report periodically to the Board, by the 5th day of each month, on the progress made in implementing the measures and the level of fulfilment of the respective recommendations, in accordance with the tasks and deadlines set out in the Action Plan.
3. The Secretary General shall coordinate the work among the responsible structures, follow up on the implementation of the Action Plan, and prepare and submit periodic reports to the ERE Board on progress in implementing the recommendations of the Resolution.
4. Legal and Settlement the Disputes Directorate, shall inform the relevant structures of this decision.

This decision shall enter into force immediately.

ERE CHAIRMAN

Petrit AHMETI

Action Plan

ON

THE IMPLEMENTATION OF THE RECOMMENDATIONS OF THE RESOLUTION OF THE ASSEMBLY OF ALBANIA “ON THE ASSESSMENT OF THE ACTIVITY OF THE ENERGY REGULATORY AUTHORITY FOR 2025 AND THE RECOMMENDATIONS FOR 2026”

APPROVED BY ERE BOARD DECISION NO. 216, DATED 28 JULY 2026

No.	Task according to the resolution	Action	Action deadline	Responsible structure	Realization indicators
1	Operation of the Digital Platform for handling and tracking the customer's complaints.	Initiation of the procurement procedure	June-September 2026	Information Technology and Maintenance (IT) Sector Economy and Finance Directorate	Announcement of the procedure Receiving the bids Assessment of the bids
		Termination of the platform procurement procedure	September 2026	Secretary General	Sign of the contract with the platform developer
		Development of the platform according to the technical specifications requests	September – December 2026	Information Technology and Maintenance Sector (IT), Customer Issues and Alternative Settlement of the Complaints Directorate	Making the platform effective
		Publication and set into operation of the platform	December 2026	Information Technology and Maintenance (IT) Sector, Customer Issues and Alternative Settlement of the Complaints Directorate	Testing with the operators and Making the platform effective
2	Regulatory measures to improve the quality of service standards in the distribution system.	Analysis of performance of the operators according to Key Performance Indicators (KPI)	Periodic quarterly	Directorate of Monitoring of Quality Standards, System Security and Public Service Obligations	Quarter report submitted to the Board
		Monitoring and evidence of realization or non-realisation of SAIDI, SAIFI, ENS (Energy not supplied) indicators	Monthly	Directorate of Monitoring of Quality Standards, System Security and Public Service Obligations	Monitoring reports submitted to the Board for the previous month Recommendations
		Draft of regulatory amendments	Within 60 days	Directorate of Monitoring of Quality Standards, System Security and Public Service Obligations, and Legal and Settling the Disputes Directorate	Proposals at respective regulations, including the taken of administrative measures
3	Harmonisation of national legislation with EU acquis: transposition of Energy Integration Package (EIP) and complete liberalisation of retail market	Evidence of the by-laws that require transposition	July 2026	Directorates	Draft of a measure plan for the necessary by-laws for approval
		Draft of the by-laws	According to the calendar	Working groups with the involvement of senior management levels (Board Members, Secretary General, and Directorates) according to the nature of the regulatory by-laws arising from the entry into force of the law	Issue of Orders for the held of the Working Groups with the responsible persons
		Public and institutional consultation	According to the law	Working Groups	Consultations with the stakeholders.
		Approval of the regulatory acts	Within the deadlines defined at the Law	Working Groups	Decisions

4	During the review of OSSH/OST investment plans, focus on increasing transmission capacity, operational flexibility and ensuring a reliable supply in areas with high development intensity (including tourist areas).	Review of the investment plan and follow up of the correspondence with the operators for issues according to the tasks of the resolution	In the following months	Tariffs and Prices Directorate	Reporting to the Board on preliminary findings and proposals for review, including correspondence with DSO company
		Draft of the respecting proposal for the Board regarding the application of OSSH	September 2026	Tariffs and Prices Directorate	Report and draft-decision
		Continuation of the correspondence with OST company regarding the draft and submission of the 10 year Development Plan	September 2026	Tariffs and Prices Directorate	Information to the Board
5	Readiness assessment of day ahead market, after the entry into force of the respective methodology, including the Albanian – Kosovo market coupling.	Continuation of the preparation for the next Assessment in cooperation with ALPEX	October 2026	Directorate of Market Monitoring and Development of Renewable Resources	Collection and process of the data ensured by ALPEX and regional exchanges
		Preparation of the draft and consultation with the stakeholders	November 2026	Directorate of Market Monitoring and Development of Renewable Resources	Prosar for the assessment to the Board
6	Strengthening of ALPEX exchange monitoring (transparency, competition, efficiency) and regulatory actions in case of deviations; increase of the trading volume.	Supervision of transparency level and increase of the volumes	In the following months	Directorate of Market Monitoring and Development of Renewable Resources	Periodic monthly reporting to the Board and every three months on the website
		Continuous correspondence with ALPEX for the sending of the data	Every month	Directorate of Market Monitoring and Development of Renewable Resources	Data base processing
		Prosar of regulatory measures	30 days from the finding	Directorate of Market Monitoring and Development of Renewable Resources	Draft decision report
7	Establishment of standardized template system for the energy balance reporting from licensed operators.	Review of the templates of the reporting according to the provisions of Law	September 2026	Directorate of Market Monitoring and Development of Renewable Resources Directorate of Surveillance and Inspection	Prosar for review to the Board
		Consultation with the operators	October 2026	Directorate of Market Monitoring and Development of Renewable Resources Directorate of Surveillance and Inspection	Notofications and held of hearing sessions with the stakeholders
		Approval of template-s	November 2026	Directorate of Market Monitoring and Development of Renewable Resources Directorate of Surveillance and Inspection	Preparation of the documentation for report and draft-decision for approval
		Establishment of an electronic database	December 2026	Information Technology and Maintenance (IT) Sector	Databasis
		Initiation of standard reporting	December 2026	Licensees / ERE	Initiation of the testings with the licensees
8	Development of a dedicated section on the official website for informational/guidance materials on energy efficiency.	Preparation of information dedicated to energy efficiency	September 2026	Media Relations Working Group, Information Technology and Maintenance Sector (IT)	Publication
		Adaptation of ERE's official website and its social media channels to enable quick access and easy visualization.	September 2026	Media Relations Working Group, Information Technology and Maintenance Sector (IT)	
		Materials update	In the following months	Media Relations Working Group, Information Technology and Maintenance Sector (IT)	Publications
9	Approval of the price according to Council of Minister Decision no. 368, dated 20.05.2026 and the respective methodology.	Preparation of the documentation for review at the Board for the approval of the price according to Council of Minister Decision no. 368, dated 20.05.2026, and the approval of the methodology	December 2026	Tariffs and Prices Directorate	Draft-decision

10	Cooperation with resposnisble structures of the Assembly for the development of standardized methodology of key performance indicators (KPI), as a basis for monitoring the implementation of recommendations.	Development of the correspondence as required by the Assembly for Key Performance Indicators Methodology.	In the following months	Secretary General	Informing the Board and providing the comments to the Assembly
----	--	---	-------------------------	-------------------	--