

What should the electricity invoice contain?



Technical data on the connection point;

Your identification data;

Date of reading;

Invoice period;

Meter reading and corresponding consumption for the invoice period;

Price per unit according to the tariff structure and its components;

The amount in (ALL) that corresponds to the invoice period;

The corresponding amount of taxes according to the legislation in force;

Invoice payment term;

Default interest applied for each day of delay;

Possible late payment penalties;

Detailed value of the Customer's debit status;

Detailed value of the Customer's credit status in case of operation of prepaid schemes; Necessary information for

Customer Care (including company website, telephone numbers, e-mail for complaints, deficiencies and ERE contacts)

